# Welcome booklet



The team of the Camping & Gîtes du Lac du Causse is happy to welcome you to its \*\*\* establishment!

Throughout your stay, the team will be at your disposal for any questions you may have to make your holiday unique and successful! For all practical information, please read this welcome booklet...

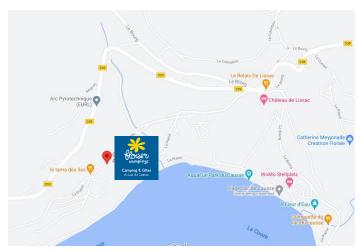
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# Your arrival

The Camping Lac du Causse is located at 207 Chemin de la Prairie 19600 Lissac sur Couze.

The gîtes du Causse: 193 Les Termes 19600 Lissac sur Causse.



## **Arrival**

When you arrive, please leave your car in the exterior car park and do not block the entrance and exit barriers.

# **Availability of the accommodation**

• From 4pm

The key of your accommodation is at your disposal at your arrival. You are responsible for it for the duration of your stay. The management declines all responsibility in case of theft. Your accommodation has been cleaned and checked by us, but we may have missed something. In this case, we invite you to let us know as soon as you arrive and we will do our best to remedy the situation. Please note that smoking is not permitted inside the accommodation.

A deposit of 300€ is required on arrival for the accommodation and cleaning

# Availability of the camping pitches

• in between 2pm and 7pm

If you think you might be arriving outside of opening hours, please contact us on +33 5 55 85 37 97.



# Your departure

# **Departure**

Your accommodation must be vacated by 10 am on the day of your departure. We ask you in advance, to make an appointment at the reception desk for an inventory inspection. On the day of your departure, we will meet you directly at your accommodation.

# You would like to leave outside reception opening hours?

Please deposit your key in the campsite letterbox located at the campsite reception car park. We will check your accommodation in your absence before returning (or destroying) your deposit, if necessary with a charge for damage.

# **Cleaning and dishwashing**

The cleaning of your accommodation, washing up and emptying of your rubbish must be done by you (cleaning package from 49€).

As a courtesy, we do not charge for damaged crockery if it is considered reasonable, but we do ask that you let us know which parts are missing so that we can replace them.



# Equipment

- **59 camping pitches** with electricity and water for tents, caravans and motorhomes are available on more than 3 hectares facing the lake. You have access to 3 sanitary blocks with shower and WC some of them are adapted for people with reduced mobility.
- **20 wooden chalets** (4 to 6 people): 2 separate bedrooms, bathroom with shower and WC, kitchenette (fridge, dishwasher, microwave, coffee machine) and TV.
- **15 eco-lodges** (2 to 4 persons): 1 separate bedroom, kitchenette (fridge, microwave, coffeemaker, table ware and cutlery / dishes), you share the sanitary facilities and water supply with the campsite.
- 12 mobile homes (4 to 6 and 6 to 8 persons) from which 2 adapted for people with reduced mobility (4 people): 2 or 3 separate bedrooms, bathroom with shower and toilet, kitchenette (fridge, dishwasher, microwave, coffee maker) and TV.
- **3 Glamping tents** (4 to 5 persons): 2 separate bedrooms, bathroom with shower and toilet, kitchenette (fridge, microwave, and coffee machine).
- 1 Causse tent (2 to 4 people): 2 separate bedrooms, kitchenette (fridge, microwave, and coffee maker), water supply and sanitary facilities on the campsite.
- 19 "2-bedroom" and 6 "1-bedroom" cottages/gites, of which some of them overlooking the lake and able to accommodate 4 to 6 people, with two separate bedrooms (one with a double bed, the other with two single beds), a bathroom with a bathtub and separate toilets, a refrigerator, a dishwasher, a coffee maker, a microwave oven and a TV. A common laundry room with tumble dryer and washing machine (tokens 5€).



# « Flower Campings » Mobile application

Whether it's your arrival or D-day, we advise you to download the Flower Campings mobile application which will facilitate your organisation before, during and after your stay!



You have just arrived in our establishment and you do not yet know all our services, the activities of the week, the persons of the team... well, from now on, it is possible! Thanks to the mobile application, you can get the answers to all your questions without having to go to the reception.



# More than just an application

By downloading the app to your smartphone, you can:

- . Inform us of your arrival time so that we can prepare the best possible welcome for you
- . Enjoy exclusive offers from the campsite
- . To know all the tourist tips of the Department
- . Be informed in real time about the activities
- . Access to our brochure of all offered services (prices and times)
- . Give your opinion by rating your experience
- . Find out about our opening hours, the price of certain services and free activities
- . Make your arrival easier by making an appointment for the check-out in 2 clicks
- . Receive our personalised vouchers, specially selected for you

And much more.....



# Our loyalty card

- Quick and free registration on the website: www.flowercamping.com
- Every time they stay at a Flower campsite, customers earn points on their card: €1 spent = 1 point earned!
- From their 2nd stay onwards, customers can take advantage of discounts on all stays of at least €50 at all Flower network campsites.
- Discounts range from €5 to €50

150 points = 5€ discount

300 points = 10€ discount

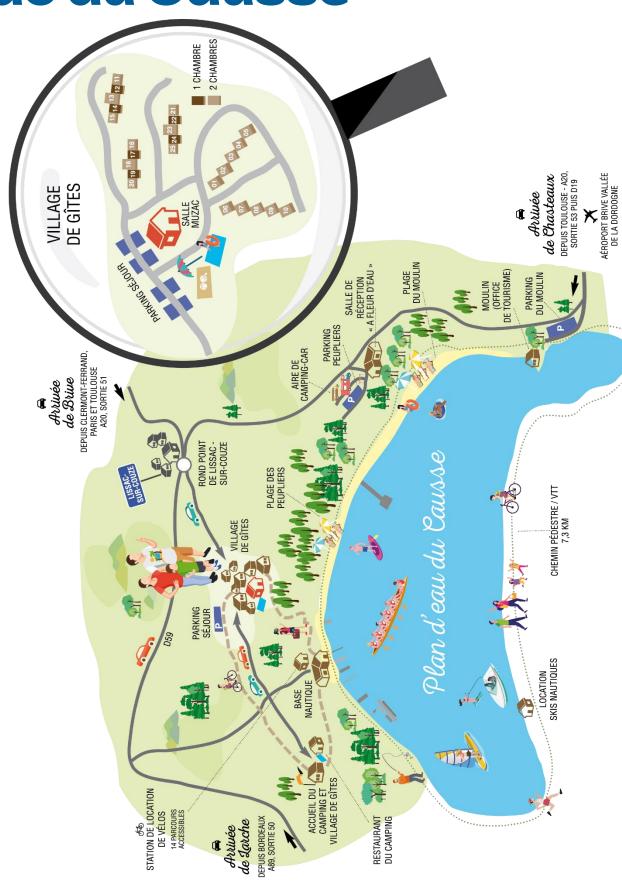
500 points = 15€ discount

1000 points = 30€ discount

1500 points = 50€ discount

- Loyalty bonus: Flower Campings offers 50 points for each stay, from the 2nd stay of the year.
- New this year: double points in low season: points are awarded for all stays in low season, excluding school holidays: €1 spent = 2 points earned!

# Lac du Causse



# Camp site plan





# **SWIMMING**

Two swimming pools are at your disposal on the site and open from 10 am to 9 pm.

- One at the campsite with aqua-toon in front of the restaurant open from the 1<sup>th</sup> of May to the 1<sup>th</sup> of October
- And another in our "gite" village open from the 1th of June to the 15th of September The pools are reserved for residents and are not supervised. They are secured by a barrier and a gate equipped with a child safety device. Children are allowed to swim under the responsibility of their parents (for your safety, do not leave a child under 12 years old alone). For reasons of hygiene and comfort of other bathers, please do not use inflatable mattresses and other bulky buoys.

# **PLAYGROUND**

Trampoline, children's playground, multi sports field, beach volley, table tennis, bike park.. are on free access and subject to your responsibility. Parents must be present for children under 12 years of age. The trampolines are open from 11 am to 7 pm (terms of use displayed at the entrance of the game).

# **JEU DE BOULES ALLEYS**

Three « Jeu de Boules » pitches are at your disposal freely

- . Two at the campsite
- . One in the gîte village

The reception can lend you petangue balls.

# **SNACK BAR**

The snack-bar of the campsite is situated opposite the swimming pool. Catering on place or take-away. Bread and pastry depot, ice creams and beverages.

# ANIMALS

**Our 4-legged friends are accepted within the campsite** and the accommodations (except Glamping). Nevertheless, we ask that you keep them on a leash and pick up their droppings (poop scoops are self-service at reception). Only one animal is accepted per accommodation.





# **GRILLS AND BARBECUES**

Barbecues are at your disposal: dispersed over the campsite and in front of the Muzac space in the gîte village. You can also rent a griddle kit at the reception  $(3 \in / \text{day} \text{ and } 14 \in / \text{week})$ . ATTENTION: fires are strictly forbidden outside the designated areas (see safety instructions).

# **BOUTIQUE**

In the reception of the campsite you will find a grocery corner with some food essentials (for break-fast, canned food, biscuits...) and personal care products. Postcards are on sale at 35cts/piece. ( $3 \in 10$ )

We also promote local products with our local producers (wine, prepared meat products, homemade sauces, purple mustard, wines, beers...).

A **100% Gaillard corner** awaits you next to the reception. T-shirts, polo shirts, and all kinds of mustache accessories are waiting for you! Organic cotton, committed suppliers... these products are ecological, in addition to be unique! Come and discover them quickly at the reception or in the center of Brive, 24 rue de la république, from Tuesday to Saturday!



## WIFI

There is a charge for Wi-Fi on site via the service provider Osmozis (+33 (0)1 84 19 45 15).

# To log in:

Select the WI FI network: "camping lac du causse" or "gîtes de Lissac" if you are in de Gîte Village

A webpage opens automatically

Choose the type of package and duration you want in the "buy online" section

Add your email address and proceed to payment by credit card

You will then receive your login details by email

Free WI FI is only available at the campsite reception

# To log in:

Select the WI FI network "WIFI\_BRIVE\_TOURISME"

- 2. A webpage opens automatically
- 3. Add your email address and accept the general conditions of use



# **LAUNDERETTE**

At the campsite, laundry facilities are available at the sanitary block n°1 (washing machine) and n°2 (washing machine and dryer), and at the gîtes village a launderette is available next to the Muzac hall. Washing and drying tokens are available at the campsite reception (5€/token).

# **CLEANING AND LINEN RENTAL**

During your stay, you can ask for a "cleaning" service applied on the day of your departure (at a cost of  $49 \in 1$  for all accommodation except  $0 \in 1$  colodge from  $0 \in 1$  and Glamping tent  $0 \in 1$ . Bed linen and towels are available: just ask at the campsite reception ( $0 \in 1$  for a 1 or 2 person bed linen kit and  $0 \in 1$  for a towel kit/person). A baby kit is also available for rental for  $0 \in 1$  weekend and  $0 \in 1$  week.

# SAFE DEPOSIT-BOX

A safe deposit-box is at your disposal at the reception of the campsite to store valuable products for as long as you wish.

# **PARKING**

For the camping guest, a car park is located in front of the reception. For the village of gîtes, to allow the arrivals to settle in the best conditions, we authorize the access of the cars inside the village on Saturday, until 7 pm (for other requests, please consult the campsite reception). During your stay you should park your car at the entrance of the village, in the reserved parking area.



# What to do in the area

# **WALKS**

From the campsite or the village of gîtes, you can directly access a small stone path (Circum Lacustre) allowing you to go around the lake (about 7 km). **There are also 20 trails starting from the lake** (guides available at the tourist office). Geocaching / Terraventura: GPS and guides available at the Tourist Office.

# **SUMMER ACTIVITIES AND ENTERTAINMENT**

- 2 beaches (one with supervised swimming in July and August) are also easily accessible on foot from the site.
- Paddleboards, pedal boats, kayaks, water skis, towed buoys and fishing equipment are available for hire.
- Summer activities: "guingettes" evenings, evening shows, Yoga and Tai Chi group classes...for more information, please ask at the campsite reception
- 10% discount on all equipment rental at the Water sports Centre, just below the campsite reception and on presentation of the partner card





# What to do in the area



- 10 km from Brive, discover **the Pans de Travassac**, an unusual and unique site with vertiginous dimensions, shaped by nature and the hand of Man.
- Collonges-La-Rouge 5. Turenne 4. Curemonte 5. Sarlat
  From 30 to 60 kms from Brive, discover the triangle of the 3 most beautiful villages of France in Corrèze and Sarlat, jewel of the Périgord: Atypical houses and fortress churches will amaze your eyes!
- At 45 kms, the International Centre for Cave Art, **near Lascaux II and IV**, will take you on a life sized journey through time.
- 7. Rocamadour 8. Le gouffre de Padirac
  45 kms away, Rocamadour is an unmissable place of pilgrimage and the "Gouffre de Padirac" can be discovered on a boat trip along an underground river 103 metres deep.
- Detween two excursions, escape to the Jardin de Colette, 10 minutes from Brive. This exceptional place tells the story of the writer's life through a unique poetic and floral journey. In summer, the park is animated by night.

# What to do in the cired

# • 10-15mn away:

- Brive La gaillarde
- La vierge de Fournet
- La Montagne Pelé
- Les dolmens de Chavagnac
- Chartrier Ferrière
- Le Gouffre de La Fage à Noailles

# Less than 30 mn:

- Les Pans de Travassac à Donzenac
- · Les Jardins de Colette
- L'abbaye d'Aubazine
- Terrasson

## Local markets:

- Brive's main market takes place at the Georges Brassens market hall (in the town centre near the theatre) every Tuesday, Thursday and Saturday
- The market in Larche on Wednesdays
- The market in Terrasson on Thursdays
- The market in Meyssac on Fridays
- The market in Beaulieu sur Dordogne on Saturdays
- · The market in Objat on Sundays

A list of country farmers' markets is available at reception.

These take place in the early evening with musical entertainment.



# Our partners

**Ask for the partner card at the campsite reception.** The card is free and gives you access to local attractions at a reduced price. Discover our selection of these must-see sites to visit during your stay.

# **HISTORY AND KNOWLEDGE**

## Pans de Travassac

Open form March to November, the site allows you to meet slate quarrymen who will show you their trade and its secrets in a unique and fascinating natural site, shaped by man over centuries of exploration. Our offer: 8,20€/entrance instead of 10€. More info: www.lespansdetravassac.com



## · Château de Turenne

An exceptional site between land and sky, in one of the most beautiful villages in France! Turenne castle is a must-see destination for anyone visiting Corrèze. Built on a **rocky spur 350 metres high**, the views are breathtaking. Immerse yourself in the history of the Viscounty of Turenne, enjoy the scenery, the hanging garden and the gourmet kiosk in summer. Our offer: €6.50/adult admission *instead of €7.90* and €5.90/child admission (7-18 years) *instead of €6.50*.

More info: www.chateaudeturenne.com



## Le gouffre de la Fage

Le Gouffre de La Fage lies in the heart of nature, in a vast undergrowth. Bats come here to feed. And this colony is one of the largest in Europe! In the past, they shared this very special refuge with chamois, rhinoceroses, wolves... as testified by several bones unearthed. Our offer: €8,50/adult admission *instead of €9.50*. More info: www.gouffre-de-lafage.com





# **Our partners**

# **GARDENS AND WELLNESS**

## · Jardins de Colette

A 5-hectare park, 6 gardens and a giant labyrinth retrace the life of the writer through a poetic journey suitable for young and old! You can even stay for a picnic among the trees and have fun with your family with XXL size games. This site is accessible to persons with disabilities

Our offer: 8€/entrance *instead of 9,50€* and 9€/entrance with activities *instead of 12€* 

More info: www.lesjardinsdecolette.com





# Jardins de Sothys

Situated near Auriac, authentic Correzian village, in between the "Cantal and the Gorges de la Dordogne" the Sothys gardens have been classified as remarkable gardens. Since 2007, Bernard Mas and the landscape architects have been designing the gardens with various species in respect of nature. A collection of intimate gardens with different atmospheres invites you to a sensorial escape combining beauty and culture. On site: gourmet restaurant, shop selling local produce, Terra Aventura trail, hiking trail.... Our offer: 9€/adult instead of 10,50€ and 6€/child instead of 7€... More info: www.lesjardinssothys.com







# **Our partners**

# **OUTDOOR SPORTS**

# · La Base Sports Loisirs Vézère

It is the place for outdoor sports just outside Brive! Kayak, canoe, mountain bike and electrically assisted mountain bike rental, as well as 3D archery and Via Ferrata equipment rental... There really is a variety for all tastes and levels. La Base Sports Loisirs Vézère, means sensations for the all family!

Our offers: -10% on all equipment rental (archery, climbing trail, canoeing, kayaking).More info: <a href="https://www.base-vezere.com">www.base-vezere.com</a>

 La Base Sports Loisirs Causse, 5 minutes walk from the campsite, offers you a 10% discount on all mountain bike rentals. More info: 07 56 25 02 13.



## **WINERY**

# Vignerons de Branceilles 1001 Pierres

Discover a 30 year old vineyard that offers organically grown wines! The vines are all planted on clay-limestone soil, which explains the name 1001 Pierres.

Our offer: you get a free tasting of 3 different wines, free access to the vineyards, as well as the gift of one bottle for every 6 purchased. This site is accessible to persons with disabilities. More info: www.1001-pierres.com





# Helpful informations

# THE RECEPTION

The reception is open:

- From 1st April to 25th June
  - From 9am to 12pm
  - From 2pm to 7pm
- From 26<sup>th</sup> June to 3<sup>th</sup> September
  - 8.30am to 12.30pm
  - 2pm to 7pm
- From 3<sup>th</sup> September to 1<sup>st</sup> October
  - 9am to 12pm
  - 2pm to 7pm

Tel. no: +33 (0)5 55 85 37 97 - email message: camping.causse@brive-tourisme.com - on call service (1st of April till the 1th of October): +33 (0)7 77 60 79 31 *(leave a voice message to be contacted).* 

# **CARE & EMERGENCY**

**Hospital center of Brive**: +33 (0)5 55 92 60 00 1 bd Dr. Verlhac 19100 Brive la Gaillarde

**Pharmacy de Larche**: +33 (0)5 55 85 30 18 21 bis Grande Rue Alexis Jaubert 19600 Larche

**Campsite adress**: 207 Chemin de la Prairie 19600 Lissac sur Couze

**Gite adress**: 193 Les Termes 19600 Lissac sur Couze





# Helpful informations

# **SERVICES**

# Post office: Le Bourg 19600 Lissac-sur-Couze

- Monday: 8am to 11.30am and 2pm to 5.30 pm
- Tuesday: 8am to 11.30pm
- Wednesday: 8am to 11.30pm and 2pm to 5.30 pm
- Thursday: 8am to 11.30 am
- Friday: 8am to 11.30am and 2pm to 4.30 pm

**Tobacco Press:** 4 Rue du Pont Barbazin 19600 Larche 7am – 12.30pm | 4pm – 7pm

Caisse d'Epargne (with cash dispenser): 2 Avenue du Dr Paul Soufron 19600 Larche

## **Bakeries**

- Bread deposit at the snack bar of the Camping du (below the reception)
- Bread machine/ dispencer Petit Moulin in Lissac, in front of the church
- Baker's shop "Lagandogne"/grocery / tobacco: Le Bourg 19600 Saint-Cernin-de Larche
- Baker's shop "Basset": Route Nationale 19600 Larche

## Supermarkets

- Intermarché Contact La Feuillade et Drive: Route de Périgueux 24120 La Feuillade Monday-Saturday: 8.30am 7.30pm | Sunday: 9am-12.30pm
- **Carrefour Brive:** Avenue du Teinchurier 19100 Brive la Gaillarde Monday-Saturday: 8.30 8.30pm l closed on Sunday's
- **Grand Frais**: Av Cyprien Faurie 19100 Brive la Gaillarde Monday- Saturday: 8.30am – 8,00pm | Sunday: 9am – 12.30pm



# Enjoy your stay!

If you don't find the necessary information in the welcome booklet, don't hesitate to contact the campsite reception. We wish you a pleasant time staying with us!

The Campsite team